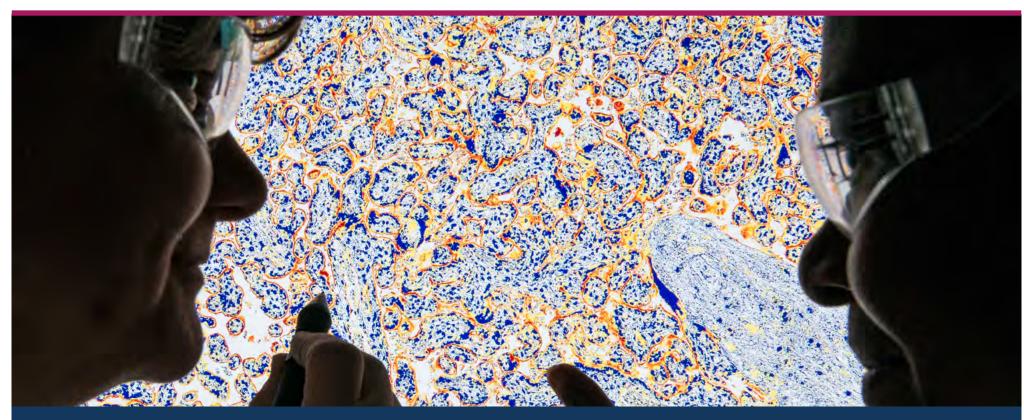
Let's explore!





Helping you find your way through your benefit options

Thinking of retiring soon?

You have the option of receiving an income from your company pension scheme. However, due to the pension freedom rules that the Government introduced in April 2015, you also have various other benefit options to consider.

Aon's online modeller can help you to understand your options so you can decide what to do. It will take you through each of your choices step by step, and show the estimated retirement income you could get from each option. The figures are approximate - they have been produced to support you in your retirement planning and are for illustrative purposes only. The modeller will also guide you towards the next steps on the road to drawing your benefits.

It's up to you how you explore the modeller. You can build up an understanding of your options in steps or drill down into the detail of each option one by one.

Note that the tool is not a replacement for advice and should be used as reference material only. If, having explored the modeller, you're interested in taking one of the options outside the scheme, you'll usually need to take advice from an appropriately qualified financial adviser before you are allowed to transfer out (see page 19). Alternatively, if you want to draw your standard pension benefits you'll need to get in touch with the administration team.

This guide explains how you can use the modeller and gives some further background information.

Login to get started.



https://retirementoptionsmodel.aon.com



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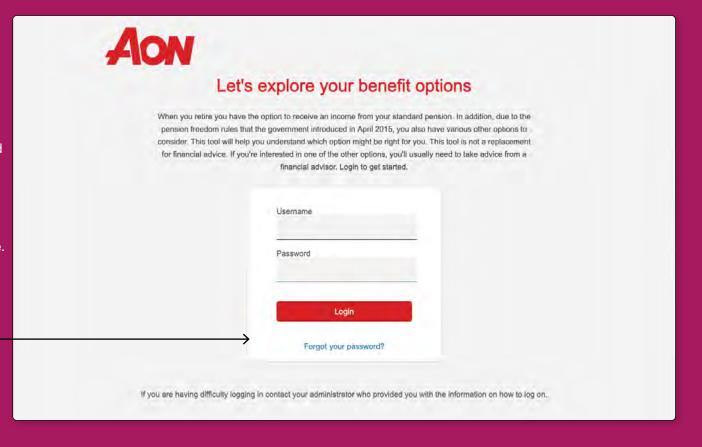
Step one: log in

Go to https://retirementoptionsmodel.aon.com and enter your username and password.

(You will have received details of these separately.)

Please ensure that you enter your username and password correctly – it is case sensitive. (For password troubleshooting, see page 19.)

On entering the site you will be asked to answer some security questions and reset your password. These security questions enable you to use the 'Forgot your password' link if you forget your password in the future.

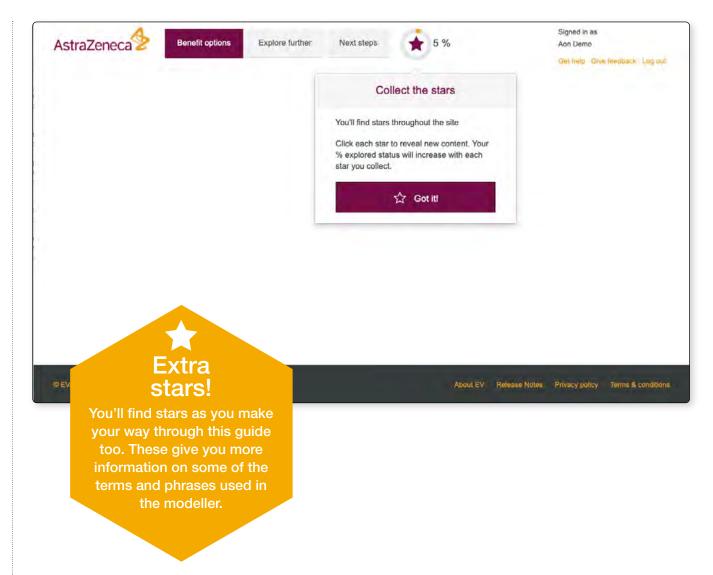


Keeping track: collect the stars

Once you've logged in, you'll see the pop-up window. As you explore the modeller, you'll find stars. Click on these to reveal new content.

Collect them all to fully explore your options. The dial at the top of the page will allow you to keep track of your progress.

Once you've explored all your benefit options, take the quiz at the end to check your understanding.



Checking your route: a look at your options

This page summarises your options and lists some of the reasons why they might be right for you.

Your options fall into four 'buckets' – your **standard pension** option and **three pension freedom options which are available if you transfer out**.

Standard pension

Staying in the scheme and taking your standard pension for life, including a dependant's pension if you die before them. There may also be other associated benefits such as yearly increases to the amount of pension.

Annuity

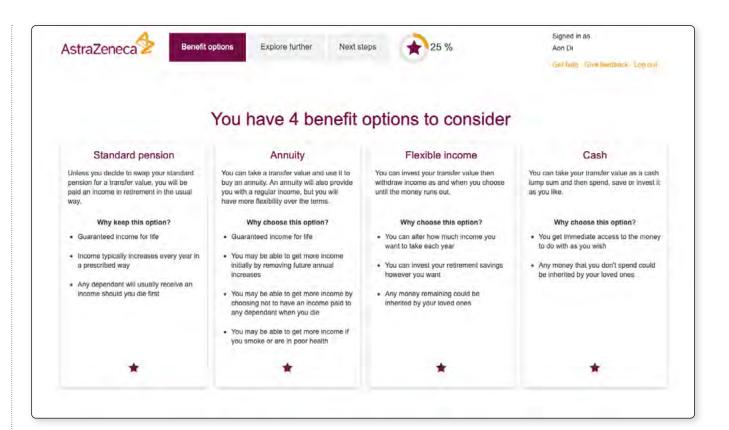
Transferring out of the scheme to buy an annuity. This would also give you a guaranteed income for life but with more flexibility to, potentially, change the features to better suit your circumstances.

Flexible income

Transferring out of the scheme to invest your transfer value and withdraw an income until the money runs out (or, for example, until you decide to buy an annuity at a later point in retirement).

Cash

Transferring out of the scheme and taking the full transfer value as a cash lump sum. You can then spend, save or invest the money however you like, although you would pay income tax on the amount you take in excess of 25% of the value.





Transfer value

This is the total expected cost of providing your scheme benefits at a particular date (including the value of any additional features such as pension increases and dependants' pensions).

Finding your way: the money you could get

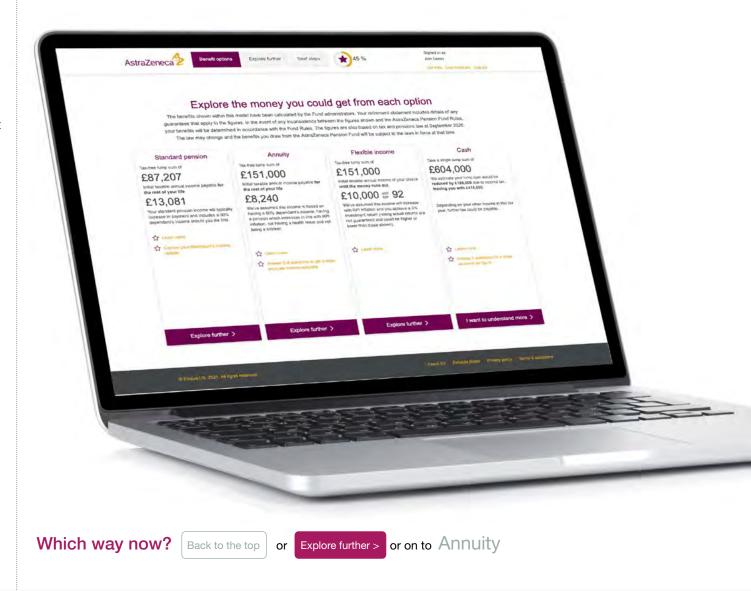
You're now ready to see how much each option might give you in retirement. At this point, the modeller assumes you'll take the maximum tax-free lump sum under each option (broadly 25% of the value of your benefits). You can see the impact of not taking a lump sum in the 'Explore further' screens.

Standard pension

This is the pension you would receive from the scheme.

The modeller shows:

- the maximum tax-free lump sum you can take, and
- the initial yearly amount of residual pension you would get, which would be taxed as income.



Annuity

If you take a transfer value to buy an annuity, the modeller shows:

- the maximum tax-free lump sum you can take from your transfer value, and
- the estimated yearly amount of residual pension you could get through buying an annuity, which would be taxed as income.

The modeller specifies the assumptions that are used for your initial comparison figures, including how the annuity will increase in payment, and whether there is any dependant's pension.

Choose \$\triangle \text{Learn more for further detail about} annuities - what they are, some of the pros and cons, and more.

Then answer the questions to get a more accurate quote tailored to your own specific circumstances and preferences. If your answers are expected to affect the outcome, the figures will update automatically. You'll be able to change the settings when you explore further, and also look at the impact choosing different features could have on the level of income you might receive.

Types of annuity

There are different types of annuity to suit different circumstances – these are some of the terms you might come across when you start looking at buying an annuity:

• Single life

Pays you a regular income for the rest of your life.

Joint life

Pays you a regular income for the rest of your life and a dependant's income after your death.

Enhanced

Pays a higher fixed regular income for your lifetime in certain circumstances, such as if you are a smoker or in poor health. Also see extra * to the right.

• Level

Pays a fixed income, i.e. an income which does not increase each year.

Increasing

Pays an income that increases each year, generally either at a fixed rate or in line with inflation.

Take a break

What's your online star collection

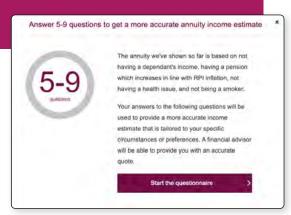


Enhanced annuities

An enhanced annuity pays a higher income than a 'standard' annuity. You might qualify for an enhanced annuity if you have a shorter life expectancy due to a lifestyle choice or a particular health condition. Some of the main conditions that might qualify you for an enhanced annuity are:

- Smoking
- Diabetes
- High blood pressure
- Heart disease
- Cancer
- Obesity
- Severe asthma
- High cholesterol

In certain circumstances, an enhanced annuity could pay out up to 50% a year more than a 'non-enhanced' annuity. So it could be worthwhile finding out if you qualify.



Which way now?

Back to the top

or Explore further > or on to Flexible Income

Flexible income

If you take a transfer value with the aim of managing your income within a drawdown arrangement, the modeller shows:

- the maximum tax-free lump sum you can take from your transfer value, and
- the estimated yearly amount of residual taxable income you could get, and
- the estimated age at which the money could run out.

To generate your figures, the modeller will specify:

- · the level of increases assumed, and
- an assumed investment return of 3% a year.



Income tax payable by beneficiaries under drawdown

If you take the flexible income option and you die before age 75, any remaining funds can usually be passed to a nominated beneficiary tax-free. If you die after age 75, any remaining funds passed to your beneficiaries would be subject to income tax. A financial adviser will be able to provide you with further information.

Are you considering flexible income?

The flexible income option does not guarantee you an income for life. You will need to have a good idea how you plan to take money from your drawdown fund as otherwise it could run out before you die.

You will also need to decide how to invest your remaining pension savings. This gives you the opportunity to balance the potential for investment growth (to help offset some of the money you take out) with the need for security (to protect the value of your remaining fund).

You will need to be comfortable making investment decisions, keeping a close eye on the way your fund is developing, and making any changes that might be appropriate. You will also need to be comfortable taking appropriate financial advice as and when necessary.

As with all investments, it is important to be aware that performance cannot be guaranteed. The value of your fund could go down as well as up and you may get back less money than you invested.

Choose \$\frac{1}{2}\$ Learn more for further detail about the flexible income option – what it is, some of the pros and cons, and more.

Which way now?





or Explore further > or on to Cash

Cash

Taking it all as a cash lump sum.

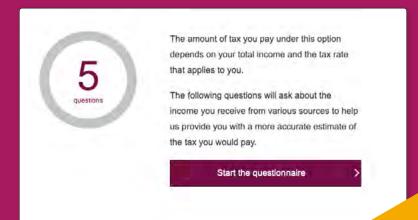
This option shows:

- the full amount of your transfer value, and
- the estimated amount of tax you would pay on 75% of its value (assuming no other taxable income and allowing for the maximum 25% tax-free entitlement), and
- the estimated amount of cash you would receive after tax.

Choose $^{\ }_{\ }$ <u>Learn more</u> for further detail about your cash option.

Then answer the questions for a more accurate tax figure. If your answers affect the amount of tax you could pay, the figures will update automatically.

There are no adjustable settings for the cash option. You take the cash and spend, save or invest it as you please.



★ Remember

While the first 25% of each cash sum is usually tax-free, you will pay income tax on the remainder.

★ Tempted by the cash option?

If you are thinking about taking more than 25% of your pension savings as a cash sum, check that you have sufficient savings elsewhere with which to provide the kind of ongoing retirement income you want.

Which way now? Back to the top or Explore further > or on to I want to understand more >

More to explore: making adjustments

With an idea of the income each option could give you, now is the time to Explore further >

At this stage, for all options except the cash option, you'll see a chart showing your potential future income.

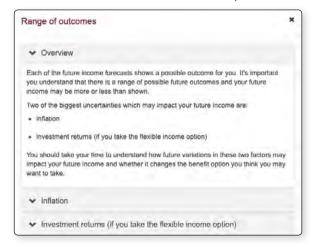
Modifying your future income

By altering the settings, you'll see the chart and corresponding figures change – so you can see quickly how your choices could affect your future income.

You'll also see four more stars to collect here:

Range of outcomes

This explains how future unknowns will affect the level of your future income. It explains more about the effect of inflation and investment performance.



Inflation

This allows you to choose whether the chart shows the value of the future payments in:

- Today's terms, i.e. with the amounts reduced by the estimated impact of future inflation; or in
- Future terms, i.e. the potential absolute value of the payments allowing for estimated future inflation.



State Pension

This is covered on page 18 of this guide.

Life expectancy

The default setting is based on the estimated life expectancy of someone your age in the general population. You can change this using the slider on the chart to explore the impact of different life expectancies on your expected income. For example, if you are in good health and members of your close family have lived into their nineties or older, you might choose to base your planning on a higher life expectancy. On the other hand, if you smoke or are in poor health, your life expectancy may be lower. The pop-up gives you additional information on the life expectancies of the general population. This should give you a better idea of the age you could expect to live to.



Which way now?

< Back to your benefit options

Or ★ Range of outcomes ★ Inflation ★ Life expectancy ★ State pension Or

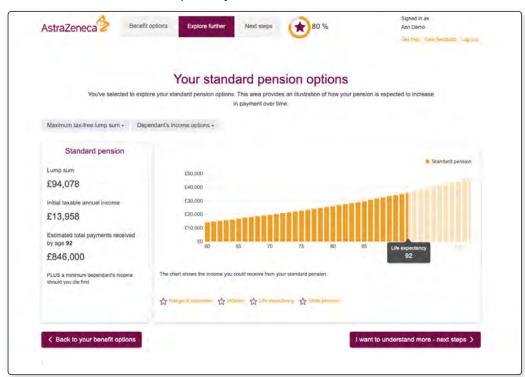
Standard pension

When you Explore further > with your standard pension, you'll see:

- the maximum tax-free lump sum you can take, and
- the initial yearly amount of residual pension you would get, and
- the total amount of income you could receive based on the selected life expectancy.

You can change the features of your standard pension using the Maximum tax-free lump sum ▼ drop-down menu if you wish. You can also ☆ Learn more by clicking on the links below the chart.

Your future income chart will update in real time according to your selections. Hover over the chart for an instant check on the pension amount you could get in any particular year.



Which way now?

< Back to your benefit options

Or ★ Range of outcomes ★ Inflation ★ Life expectancy ★ State pension Or



Annuity

When you Explore further > with your annuity options, you'll see the income your standard pension would give you based on your current selections, alongside the potential income an annuity could give you.

These are broken down into:

- the maximum tax-free lump sum you can take, and
- the estimated yearly amount of residual pension, and
- the total amount of income you could receive based on the selected life expectancy.

You can change various settings from the drop-down menus and by answering the questions for a more accurate income estimate. You can also

☆ Learn more using the stars beneath the chart:

- Range of outcomes
- Inflation
- Life expectancy
- State pension

As with the standard pension option, your future income chart will update in real time according to your selections.

★ Dependant's income

You can model the impact on the annuity income you could receive based on the level of dependant's pension you select.

You can select no dependant's pension, a 50% dependant's pension or a 2/3rds dependant's pension.

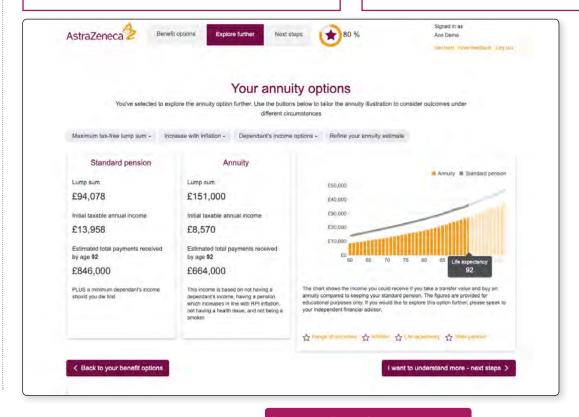
The default level of dependant's pension is specified on the comparison screen.

★ Increase in payment

You can model the impact of how you would like your annuity income to be increased each year.

You can select no increase, increase with inflation, a fixed 3% increase or a fixed 5% increase.

The default level of increase is specified on the comparison screen.



Which way now?

< Back to your benefit options

Or ★ Range of outcomes ★ Inflation ★ Life expectancy ★ State pension Or

Flexible income

When you Explore further > under the flexible income option, you'll see the income your standard pension would give you based on your current selections, alongside the potential flexible income you could get.

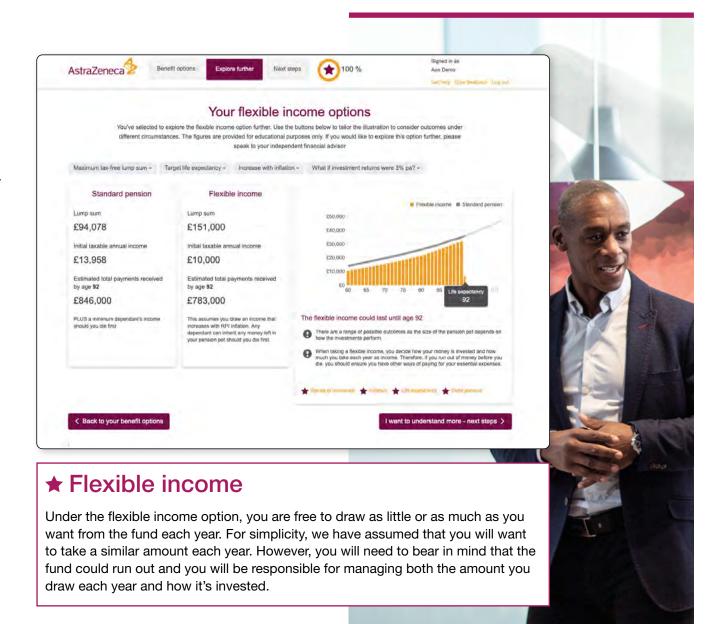
As with the annuity option, these are broken down into:

- the maximum tax-free lump sum you can take, and
- the estimated yearly amount of residual pension/ income, and
- the total amount of income you could receive based on the selected life expectancy.

You can change various settings from the drop-down menus if you wish. You can also \leftrightarrows Learn more about each:

- Tax-free lump sum
- Targets
- · Increases in payment
- Investment approach

Your future income chart will update in real time according to your selections.



Which way now?

< Back to your benefit options

Or ★ Range of outcomes ★ Inflation ★ Life expectancy ★ State pension Or

Flexible income - continued

★ Assumed investment returns

You can change the assumed level of investment returns from the drop-down menu. The assumed returns are per year. As always with investing, returns are not guaranteed and you will need to bear in mind that the value of your fund could go down as well as up.

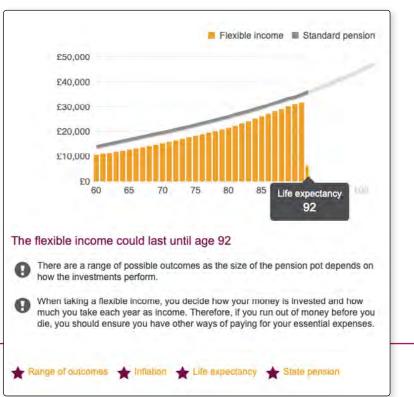


★ Targets under flexible income option

You can choose how much income you take each year. The modeller enables you to get an idea of how much you could draw each year based on targeting your fund running out at your selected life expectancy or a specific age. Alternatively, you can select the amount you would like to draw down each year in order to get an idea of when the fund might run out.

You can change your assumed life expectancy using the slider below the chart.

You can target a specific amount or age by moving the sliders on the chart.



Which way now?

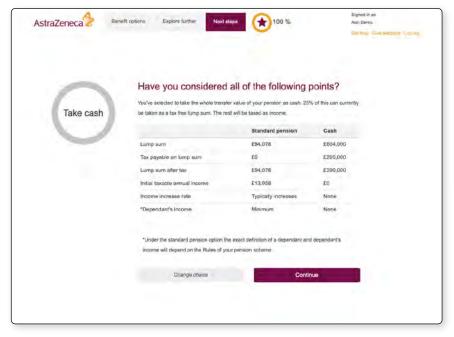
< Back to your benefit options

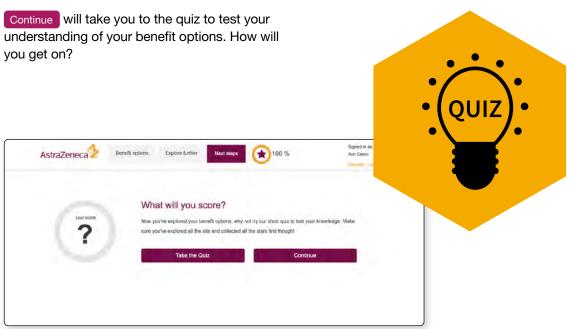
Or ★ Range of outcomes ★ Inflation ★ Life expectancy ★ State pension Or

Next steps: choosing your path

Congratulations! You've explored your options and hopefully collected all the stars. If you're not at 100%, you may wish to go back to find out what you missed.

Once you've selected your preferred retirement option, you'll be asked if you have considered all of the points covered in the screenshot below.





If you don't score highly, consider going back to re-explore your options. The more you understand, the more likely you can make the right decision for your circumstances.

Once you've taken the quiz, you'll be asked 'what next'?

However you decide to proceed, the modeller will guide you through the next steps.

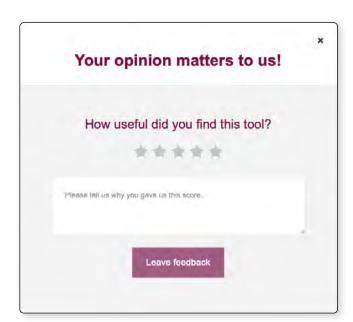
Provide feedback

Once you have finished exploring your options and taken the quiz you can score the modeller and provide any feedback you have.

You can rate the modeller from 1 to 5 stars and enter any comments in the box.

Did you find it useful? Easy to use? Can you suggest any improvements?

Your opinion matters so please take a moment to share your views.





Other pension benefits

The modeller can help you to decide how you want to take your scheme benefits. However, it won't know about any other pension benefits you might have, for example, a personal pension plan or benefits from any other periods of employment.

If you have other pension savings, a financial adviser should be able to help you get a collective view of your benefit options and the different level of income each could give you.

Before you speak with an adviser, we recommend that you gather up-to-date information about any benefits you have built up in other pension arrangements.

If you have lost contact with a pension scheme, the Pension Tracing Service may be able to help. Go to

www.gov.uk/find-pension-contact-details.



The State Pension

You will also receive your State Pension entitlement from your State Pension Age. Bear in mind that your State Pension Age may not match the age you plan to take your scheme benefits. This could affect how and when you decide to take your scheme benefits. Again, a financial adviser will be able to help you with this.

There is a State Pension \uparrow when you Explore further > on the modeller.



For up-to-date information about the State Pension, go to

www.gov.uk/browse/working/state-pension.

Finding a financial adviser

Note that if you want to choose one of the options outside the scheme and the value of your benefits is in excess of £30,000 (and you are not transferring to another defined benefit pension scheme), then you will need to take financial advice before you are allowed to transfer.

If you do not already have a financial adviser, there is helpful information on the MoneyHelper website. This includes how to find an adviser, and how to make sure they are suitably qualified and authorised. Go to

www.moneyhelper.org.uk/en/pensionsand-retirement/taking-your-pension/find-aretirement-adviser

Wren Sterling

The Company will pay for you to receive up to two sessions of impartial financial advice from Wren Sterling if you live in the UK and your transfer value is £30,000 (excluding DC svaings) or more.

To find out more about this offer, go to www.myazretirementoptions.com

Before you appoint anyone, you should check that the adviser is suitably qualified and authorised. You can do this online at

https://register.fca.org.uk/

or by phoning the Financial Conduct Authority helpline, **0800 111 6768**.

Remember that most financial advisers will charge for the advice they give. We recommend that you find out exactly what they will charge you before you arrange an appointment (for example whether they charge a fixed fee or take commission).

Contact

If you have any questions about your benefits in the scheme, please contact your scheme administrators. You can find contact details via the 'Get help' link at the top of each page.

Please remember that your scheme administrators cannot give you advice. If you need advice, you will need to talk to a financial adviser.

Password troubleshooting

Please enter your username and password correctly - it is case sensitive.

If you enter the password incorrectly on three consecutive occasions your account will be locked out for 30 minutes. After this time, please try again.

If you enter it incorrectly a further three times, again your account will be locked out for 30 minutes. Please try again.

If you again enter it incorrectly another three times, your account will be locked. You will need to contact your administrator and ask them to reset your account and provide you with the password details. Their contact details will have been provided in your pack.

The information provided includes a high-level summary of some of the different tax implications that apply to the various benefit options under current law, but may not be tailored to your exact personal circumstances. Additionally, these rules may change in the future. It is ultimately your responsibility to make sure you understand what this might mean for you. The Company, the Trustee and the administrators of your scheme cannot give you tax, legal or financial advice and cannot advise you on the tax consequences of any retirement decisions you make. If you need advice in this area, please contact an independent financial adviser.

About Aon

Aon Solutions UK Limited (NYSE:AON) is a leading global provider of risk management, insurance brokerage and reinsurance brokerage, and human resources solutions and outsourcing services. Through its more than 72,000 colleagues worldwide, Aon unites to empower results for clients in over 120 countries via innovative risk and people solutions. For further information on our capabilities and to learn how we empower results for clients, please visit: http://aon.mediaroom.com/

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The benefits options tool is provided by Aon Solutions UK Limited.

In producing the figures and forecasts on the site it is necessary to make many assumptions in relation to your standard pension and also how much income you may receive if choosing a different benefit option. Please be aware that the figures shown in the benefit options model are educational and do not constitute a right to a particular retirement benefit. The actual income that you might receive under any option could be significantly different to that shown.

The information contained herein and the statements expressed are of a general nature and are not intended to address the circumstances of any particular individual or entity. Although we use sources we consider reliable, there can be no guarantee that such information is accurate as of the date it is received or that it will continue to be accurate in the future. No one should act on such information without appropriate professional advice after a thorough examination of the particular situation.

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Risk, Reinsurance, Human Resources,